5 Year Limited Warranty

VALID IN THE UNITED STATES, CANADA, UNITED KINGDOM, IRELAND, CARIBBEAN, AND MEXICO

Only valid for purchases made in the United States, Canada, United Kingdom, Ireland, Caribbean, and Mexico ("Territory") from retailers (including Duty Free shops and Military Exchanges) authorized by Citizen Watch Company of America, Inc., Citizen Watch Canada Ltd., Citizen Watch United Kingdom, Ltd., or Citizen de Mexico, S.A. de C.V. ("Citizen", in their respective markets), as an Authorized Retailer.

Citizen warrants this watch (except the power cell, case and its components [including crystal, stem, crown], bracelet and its components [including clasp, links, pins, screws], strap and its components or any accessories) to be free of defects in material and workmanship and to meet the timekeeping accuracy specification in the instructions for a period of five (5) years from the date of original retail purchase in the Territory from an Authorized Retailer.

NOTE: The limited-warranty period for CZ Smart is one (1) year from the date of original retail purchase.

Citizen clocks are covered by a 1 Year Limited Warranty.

The Five-Year Limited Warranty will be honored only by Service Centers in the Territory. Service Centers located in other parts of the world will only provide warranty service under the one year International Warranty.

If the watch exhibits a defect through normal use, Citizen will at its option, either regulate, adjust, repair or replace the movement, as necessary within a reasonable time after the watch is returned during the warranty period: (a) if in person to the nearest Authorized Service Center or (b) by insured mail or other insured carrier to the U.S. Service Headquarters at 1000 West 190th Street, Torrance, CA 90502 or Canada Service Headquarters in Markham, Ontario. Citizen recommends that for faster service and for highly technical watches, you submit your watch to the U.S. Service Headquarters in Torrance if you are located in the United States, or the Canada Service Headquarters in Markham if you are located in Canada, or Mexico Service Headquarters in Mexico City if you are located in Mexico.

All transportation costs (including, but not limited to, postage, insurance and packing materials) incurred in presenting or sending the watch to the Authorized Service Center, U.S. Service Headquarters, or Canada Service Headquarters, or Mexico Service Headquarters are the responsibility of the party presenting or sending the timepiece for service. If sending the watch, do not include any packaging you wish returned as all shipping materials are discarded upon receipt.

As a condition to any warranty service obligation, the Warranty Certificate with all the case and serial numbers as well as the date of purchase filled in by the Authorized Retailer from whom the

watch was purchased must accompany the watch when presented for warranty service. Any photocopies or original warranty certificates that appear to have been altered will not be honored.

WHAT THE FIVE-YEAR WARRANTY DOES NOT COVER

- Damage, accidental or otherwise, to the watch while in the possession of a consumer not caused by a defect in material or workmanship.
- Damage caused by accident, misuse, tampering with or failure to follow the care and special handling provisions in the Instructions.
- Damage and/or scratches to the finish of the case, crystal, bracelet, strap or other components caused by wear or accident.
- Moisture damage to a watch not marked ‘water resistant’ on the case back or damage from moisture in ‘water resistant’ models that is a result of opening the watch, broken or damaged components.
- Damage caused by the consumer’s failure to have the watch serviced at the consumer’s expense in accordance with the following schedule of regular maintenance.

Power cells must be replaced immediately when power is lost (except Eco-Drive). Water resistant models, including Eco-Drive, must be tested and resealed every two to three years or whenever battery is replaced on battery operated models, whichever comes first. (f) Damage caused by repairs or alterations of the watch by anyone other than one of the Authorized Service Centers listed in this booklet.

ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY ARE LIMITED TO THE FIVE (5) YEAR DURATION OF THIS EXPRESS LIMITED WARRANTY. CITIZEN DISCLAIMS ANY LIABILITY FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES AND IN NO EVENT SHALL CITIZENS LIABILITY EXCEED THE RETAIL VALUE OF THE WATCH FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTY WITH RESPECT TO THIS WATCH.

Some States do not allow (a) limitations on the duration of any implied warranty and/or (b) the exclusion of limitation of incidental or consequential damages, so the above limitations and/or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from State to State.